

IMPORTANT NOTICE

BIG CHANGES TO RATES AND FEES

North Parkland Power initiated a "Rate Restructuring" in the fall of 2016 with the mandate to develop a more responsive and competitive service offering, and pricing approach, for members' services.

Member-owners can expect to see:

- a distribution rate structure that enables conservation
- annual option to change distribution classification
- energy pricing changes and new bill layout for enhanced transparency
- lower contract fees
- flexible Idle Service process

NEW RATES THAT PUTS THE POWER IN YOUR HANDS

Effective **June 1, 2017** new distribution and energy rates come into effect. We are introducing a new conservation style rate structure that meets your individual needs and can help you save money.

Distribution rates – the past is the present, now we look to the future

The rates are designed to reduce the subsidization that existed because of the way electricity use has evolved. North Parkland Power rate structure has not changed in more than 20 years; land use and power needs have. The new design provides for rates associated with the accountability of facilities used.

Q: Why change?

A: The new structure provides better service choices to existing and new members; access to electricity distribution services that align with their individual needs.

Q: Why now?

A: The new rates are responsive and competitive – provides a solid foundation that supports and fosters prudent management and growth of your, the member-owner, investment.

"...rate structure has not changed in more than 20 years; land use and power needs have."

Q: Are all the rates going down?

A: No, however they are competitive. Some of the fixed rates associated with larger rural services are going up. Historically, these rates have been approximately 40% lower than the local Investor Owned Utility (IOU), this was generally at the cost of North Parkland Powers smaller services. The new large rural rates, while still lower than the IOU were changed to more adequately reflect the facilities used to provide that service and the flexibility required by the member.

Q: How does the new structure help me save money?

A: By having a fixed and variable component (larger services are differentiated by kVA) to the distribution rates, the less power you consume the lower your bill. Prior to now you would have paid the distribution rate irrespective of how much power you consumed.

Q: How will Idle Services be handled?

A: Should you wish to have your service be put on "Idle" for a period of time, the monthly charge will be equivalent to your Monthly Operating charge (up to a maximum of \$48 per month for the larger services). There will be no extra charges for poles, nor a need to pull the meter or fill out agreements (unless you want to), just go idle!

RATE CLASSIFICATIONS

Effective **June 1, 2017**, your rate class will be defined based on your size of property and your historical use of electricity (see the criteria and classifications in the table below). If you want to explore a change to your rate class, we would be happy to facilitate and discuss the potential impacts of a specific rate class over that of another.

The following table outlines the rate classes and highlights the criteria for each – additional information for these classes can be found on the website or by contacting the **office at 1-866-398-2001 or email the General Manager, Vicki Zinyk at vicki.zinyk@npprea.ca.**

Rate 100 Joint Rural Service - Shared transformer <15 Acres				
Monthly Operating	\$	24.00		
All kWh Delivered	\$	0.0200		
Rate 150 Acreage Service <15 Acres				
Monthly Operating	\$	36.00		
All kWh Delivered	\$	0.0300		
Rate 200 Small Rural >15 Acres - Maximum Capacity 10 kVA				
Monthly Operating	\$	48.00		
All kWh Delivered	\$	0.0400		
Rate 250 Large Rural Service				
		15 kVA	25 kVA	37.5 kVA 50 kVA
Monthly Operating	\$	103.70	\$ 164.70	\$ 240.95 \$ 317.20
Rate 300 Rural Demand Service				
Monthly Operating	\$	37.70	(*includes 3 kVa)	
Additional /kVa Capacity/day	\$	0.2000		
Total billed /kVa/day	\$	0.0787		
*minimum 3kVa				
Rate 325 Grain/Irrigation Service				
Monthly Operating	\$	37.70		
All kWh Delivered	\$	0.1300		
Rate 350 Grain/Irrigation Service Demand				
Monthly Operating	\$	37.70	(*includes 3 kVa)	
Additional /kVa Capacity/day	\$	0.2951		
Total billed /kVa/day	\$	0.0787		
*minimum 3kVa				
Rate 400 General Service				
		<10 kVA	>15 kVA	
Monthly Operating	\$	72.00	\$ 53.38	
All kWh Delivered for <10 kVA	\$	0.0500		
Additional /kVa Capacity/day	\$		0.2951	
Rate 500 Streetlight Service				
Monthly Operating	\$	7.78	(*based on 250 Watts)	
Rate 550 Yardlight Service				
Monthly Operating	\$	10.50		

USER BASED FEES

We've made changes to administrative processes to be more flexible and provide for options that align with the members needs and enables choice.

Contract fees – Renter/Owner and New Services

The contract management fees are being reduced to \$25. This charge will facilitate the processing of agreements. Should a Land Title search or a Registration need to be filed, additional fees associated with those actions will be applied. All applications will be processed at the first of the month, or the owner can provide the readings, otherwise a service charge for meter reads, etc. will apply.

Credit card payment method

Like the convenience of using your credit card to pay your monthly charges? Sign up for our Preauthorized Credit Card Plan. Please note that use of this payment method incurs a charge of 2.5%. Other no fee and low cost payment options available include: Cheque, Cash, Debit, Online Banking or Preauthorized Payment Plan (i.e. auto bank withdrawal).

ENERGY PRICING

To be more transparent and to be more reflective of industry standard in our energy pricing breakdown – we are changing the way we charge for energy. The current energy price includes administration and Unaccounted for Energy (UFE). We will now be separating these charges from that of the energy charge. Additionally, effective June 1, we will be complying with the Provincial mandate of a 6.8 cents/kWh price cap.

NEW BILL LAYOUT

Our bill layout is changing to help you fully understand each of the charges – energy and UFE, Distribution, Transmission, and Other (i.e. administration and Capital Contribution charges). Each category will now be clearly segmented.

For questions about these products and services, please **email andrea.labrie@npprea.ca or call the office at 1-866-398-2001.**